

# LESSON TWO CONSUMER LAW

## Specific Objectives

By the end of the unit, students should be able to:

- 1-Remember:** Define basic consumer law terms.
- 2-Understand:** Explain basic concepts related to consumer protection.
- 3-Apply:** Use consumer law terminology in simple sentences.
- 4-Analyze:** Identify key information in a text about consumer protection.
- 5-Evaluate:** Distinguish between accurate and misleading advertisements.
- 6-Create:** Write a short paragraph about consumer protection.

## 1. Legal Vocabulary

| English Term             | Arabic Meaning |
|--------------------------|----------------|
| Consumer                 | المستهلك       |
| Consumer protection      | حماية المستهلك |
| Consumer rights          | حقوق المستهلك  |
| Seller                   | البائع         |
| Supplier                 | المورد         |
| Product                  | المنتج         |
| Goods                    | السلع          |
| Services                 | الخدمات        |
| Consumer contract        | عقد الاستهلاك  |
| Warranty                 | الضمان         |
| Defect                   | العيب          |
| Defective product        | المنتج المعيب  |
| Product safety           | سلامة المنتج   |
| Information              | المعلومات      |
| Price                    | السعر          |
| Advertisement            | الإعلان        |
| Misleading advertisement | الإعلان المضلل |
| Complaint                | الشكوى         |
| Compensation             | التعويض        |

| English Term | Arabic Meaning |
|--------------|----------------|
| Liability    | المسؤولية      |

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## 2. Simple Legal Definitions

### Definition 1 – Consumer

A consumer is a person who buys or uses goods or services for personal purposes.

**المستهلك:**  
المستهلك هو الشخص الذي يشتري أو يستعمل السلع أو الخدمات لأغراض شخصية.

### Definition 2 – Consumer Protection

Consumer protection means legal rules designed to protect consumers from unsafe products and unfair business practices.

**حماية المستهلك:**  
حماية المستهلك هي مجموعة القواعد القانونية الموضوعة لحماية المستهلكين من المنتجات غير الآمنة والممارسات التجارية غير العادلة.

## 3. Simplified Legal Text

### Consumer Protection

Consumer protection law aims to protect consumers in their relations with sellers and suppliers. Consumers should receive clear and accurate information about products, prices and services. Products placed on the market should comply with safety requirements. A consumer may have legal remedies when a product is defective or when a seller fails to respect legal obligations.

**حماية المستهلك:**

يهدف قانون حماية المستهلك إلى حماية المستهلكين في علاقاتهم مع البائعين والموردين. وينبغي أن يحصل المستهلكون على معلومات واضحة ودقيقة حول المنتجات والأسعار والخدمات. كما ينبغي أن تستجيب المنتجات المعروضة في السوق لمتطلبات السلامة. وقد تتوفر للمستهلك وسائل قانونية عندما يكون المنتج معيباً أو عندما لا يحترم البائع الالتزامات القانونية.

### Educational Note:

This is a simplified educational legal text. It is not a verbatim quotation from Algerian legislation.

## 4. READING

# Consumer Protection

Consumers buy many different goods and services every day. They need clear and accurate information about the products they buy. This information may concern the price, characteristics, quantity and safety of a product.

Consumer law provides rules to protect consumers from dangerous or defective products. It also seeks to prevent misleading advertising and unfair business practices.

Sellers and suppliers have legal obligations towards consumers. They should provide appropriate information and comply with applicable safety requirements.

When a consumer suffers damage because of a defective product or an unlawful business practice, the law may provide different legal remedies, including compensation.

Consumer protection therefore plays an important role in the relationship between businesses and consumers.